Who is the primary pianist?

What skill level? Beginner Intermediate Advanced Concert Level

How are the following?

TOUCH

Seems slow to respond Keys feel heavy Keys feel light The touch is fine to me

TONE

Too bright or harsh
Too loud - hard to play at soft levels
I want a more mellow tone
Not enough sustain
The tone is fine to me

Additional services I might be interested in: Case Cleaning, Soundboard Cleaning, Clean & Polish pedals, Clean keytops, Vacuum inside piano

Piano accessories I might be interested in: (Metronome, Lamp, Bench Cushions, Finish Cleaning Kits, Caster Cups)

Names/numbers of friends or churches with pianos.

Thanks for taking time to answer these questions. -- John