## THE GOSPEL ACCORDING TO **NORMAN** AS PREACHED TO HIS DISCIPLE RICK

## CHAPTER ONE

- 1. Do not make any major changes to the piano without the artist agreeing to check it before the concert.
- 2. Make friends with the stage hands and security personnel. Do not complain if they have to make a little noise doing their work.
- 3. If an artist has a request, always do something, even if that something is nothing. Being willing is often all that is required.
- 4. Friends are more important than money.

- 5. Dogs make better friends than most people.
- 6. Do not adjust the artist's bench, unless you don't like him. In this case, run it all the way up and turn it around.
- 7. Do not let the customer's problem become your problem.
- 8. Skillful plagiarism is far superior to inept creativity.
- 9. Be sure the movers put the lyre on correctly and that all the pedals work properly.
- 10. Be real. Don't believe your own "bullshit."