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# **Contract for Piano Rebuilding**

Date: 5/12/02 Piano: Lester F Vertical

Name: Mrs. Leona Helmsley

Address: Box 313 SN (Year): 50991 (1883)

Cape Haven, PANAMA h47889d

Phone: 1-215-233-2576

#### The Following Work will be done on your piano:

Restring the piano with oversized tuning pins in the original block. The iron plate will be removed, and the soundboard and bridges inspected and necessary repairs done. The soundboard, plate and bridges will be cleaned. During reassembly, the plate will be reset to insure proper string downbearing. The damper levers (Tokiwa), blocks and felts (NY Steinway) will be changed. The piano will arrive freshly tuned and there will be three tunings within the first six months.

In the action, new hammers (NY Steinway) and hammer butts with double flanges (Tokiwa) will be installed. In the keyboard, loose ivory will be reglued, 9 ivories will be replaced and all ivories re-surfaced and polished. The keys will be rebushed. The keyframe and keyboard will be thoroughly cleaned, including polishing keyframe pins. The action frame will be stripped, cleaned and inspected for split tubular rails. The action will be thoroughly regulated through final voicing of the hammers. The pedals and trapwork will be disassembled, cleaned and re-installed with fresh felts and leathers. Adiitonal work includes Installation of Dampp-Chaser Climate Control System, and replacing the original iron casters with modern, rubber double-wheel, ball bearing casters.

#### **The Following Contingency:**

Replace split tubular actions rails (hammer and wippen)

\$49.00

\$199.00

\$427.00

Total Work as Outlined...... \$675.00

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### **Payment Schedule:**

The work will be paid for promptly, on the following schedule:

At the pick-up of the piano, and Initial Deposit to cover the first cartage, all materials for the action work and 1/3 of the inside rim work at AcoustiCraft, Inc.

\$350.00

On completion of the restringing, an Mid-Point Payment to cover the remaining Labor in that work, plus one third the Labor of the Action Work.

\$125.00

On completeion of the Action Work, the Balance Due

\$300.00

**Total Payments as Outlined......** 

\$675.00

**Warranty** William Ballard Piano Service uses materials and parts of the highest quality available, and its workmanship always strives to produce the best and longest lasting musical instrument possible. William Ballard Piano Service recognizes, as do all reputable piano manufacturers, rebuilders and technicians, that pianos are made of materials easily affected by changes of temperature and humidity, that their day-to-day functionality fluctuates with those condition, and that their long term prospects for survival depend on regulation of conditions where the piano will live. As a result, William Ballard Piano Service will make recommendations to the piano owner as to regulating these conditions, and where string assembly work is done, will often install climate control systems in the piano. The soundboard is not warranted against cracking. Normal maintenance such as tuning, action regulation, and voicing are required are required if the piano is to perform properly, and is not covered by this warranty.

William Ballard Piano Service extends a Limited Warranty for two years from the date of completed delivery of the piano. This warranty covers only labor and materials actually included in the contracted work, and is limited to the repair of defective materials or workmanship, that honor the warranty. No other conditions or materials on the piano are covered, with one exception. Should the repetition support springs fail (ie. be unable to provide required spring pressure for the regulation of Balance Weight), William Ballard Piano Service will change the key front weight to convert the action from spring-balanced to weight balanced. This exception is good for the working lifetime of William Ballard Piano Service, and is transferable. Subcontracting third parties will furnish their own warranties, as they have them. In no case, shall the liability of William Ballard Piano Service exceed the actual cost of the work performed by him. We expect a reasonable opportunity to repair the warranty defect before proceeding to replacement.

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## **Terms of Contract**

Estimates should be secured by a contract within 30 days. Following 30 days, this contract must be rewritten on the basis of a new estimate, in order to be used.

If the starting time listed in the contract is not within 90 days of the date of William Ballard Piano Service's signature, then the materials portion of the contract's cost will be recalculated based on current prices at the time that the invoice for the initial deposit is prepared. Ordinarily, the invoice for the initial deposit is prepared in the immediate days before picking up the piano (or parts thereof) for the start of the contract's work.

If the starting time listed in the contract is not within 180 days of the date of William Ballard Piano Service's signature, then the portion of the contract's cost pertaining to labor and materials will be recalculated at the time that the invoice for the initial deposit is prepared. An amendment to this contract will document these changes to the contract's cost and payment schedule and will be signed and dated by the piano owner and piano rebuilder at the time that the piano or parts thereof are picked up for the start of the contract's work.

This contract shall take effect following the receipt by William Ballard Piano Service of his copy of the contract, signed and dated by both parties. William Ballard Piano Service shall promptly notify the piano owner of that receipt.

Signed:	Date:
(Owner/Director)	
Signed:	Date:
(William Ballard Piano Service)	